

# c series dental plan

## *What to expect from your dental plan:*

CompBenefits' C Series dental plan offers you the quality dental care you expect as well as benefits for those unexpected procedures for which you could not have planned.

When you are faced with that unexpected dental treatment, you know what to expect with CompBenefits' C Series. Your co-payments are outlined on your exhaustive schedule of benefits, so you will not have to endure any other surprise expenses.

The C Series plans are affordable enough to make it worth its low rates in case those expensive dental procedures come along. And at the same time giving you the benefits of routine oral health care, including oral examinations, routine cleanings and x-rays, when you visit one of dentists in our network. For procedures not listed on your schedule, you can count on a 25 percent discount off a network dentist's usual fees.

And CompBenefits' C Series dental plan provides you with coverage from the start – rather than having to fulfill waiting periods. Plus, you won't have any deductibles, claim forms or benefit maximums.

*Get more out of your dental plan  
@ [www.mycompbenefits.com](http://www.mycompbenefits.com)*

Need to find a dentist closer to you? You can do all of this and more at [www.mycompbenefits.com](http://www.mycompbenefits.com). Registering for this service is simple and will give you access to your plan benefits, including your benefit information, a list of providers and the option to change your account information. Just a few clicks of the mouse, and you'll be checking out your benefits in no time.



*Comprehensive  
Benefits at a  
Reasonable Price*

# frequently asked questions

**Q. *What are C Series DHMO plans?***

- A.** CompBenefits' C Series DHMO plans are network-based products that emphasize prevention and cost containment. These plans provide savings up to 75 percent off regular dental procedures. The plans do not cover services (except emergency care) received from out-of-network dentists.

**Q. *How does the plan work?***

- A.** Your primary dentist will provide all of your routine dental care. You may be required to pay a co-payment for some services provided by your primary care dentist. The co-payments or discounted charges are billed at the time of service, so there are no claim forms to file. You pay your dentist directly, if applicable.

**Q. *How many times a year can I visit my dentist?***

- A.** You are encouraged to visit your dentist regularly. With your CompBenefits' C Series Plan, you are not limited to a specific number of visits per year.

**Q. *How do I make appointments?***

- A.** Making an appointment is easy. Once you have selected your participating dentist, simply call the dental office on or after the date you receive your certificate of coverage and make your appointment. Your enrollment information will already be at the participating dentist's office or on its way to confirm that you are eligible for treatment.

**Q. *What if I need a specialty dentist?***

- A.** When you need treatment from a specialty dentist, you can visit one of the participating specialty dentists from our network, and he or she will reduce normal charges by 25 percent.

**Q. *Is there any maximum coverage limitation?***

- A.** No, there are no maximum coverage limitations.

**Q. *How do I pay for services?***

- A.** You make your co-payments to the dentist at time of service.

**Q. *What if I go to a non-participating dentist?***

- A.** You will not be eligible for benefits from a non-participating dentist. You must seek treatment from the participating dentist you selected.

**Q. *Can I change participating dentists?***

- A.** Yes. You can easily change dentists by logging onto [www.mycompbenefits.com](http://www.mycompbenefits.com).

**Q. *Can I go online to find out more about my plan or get assistance?***

- A.** Yes. After you enroll, you can visit [www.mycompbenefits.com](http://www.mycompbenefits.com) to register and learn about your plan, to check your benefits, to use our Provider Locator, to change your dentist selection, to send us an e-mail and more.

**Q. *How do I order an ID card?***

- A.** You can download and print a temporary ID card or order a new ID card at [www.mycompbenefits.com](http://www.mycompbenefits.com), or you can call our Member Services department at 800-342-5209.