



## Vision Care Plan Providers Enhancements make it easier for you to do business with us

Humana's acquisition of CompBenefits has facilitated exciting changes and enhancements to our service operations. It's now simple for you to identify our members/your patients. While you will continue to see CompBenefits ID cards, you may also see new patients with the HumanaVisionPlan ID card containing the Humana Specialty Benefits logo (pictured below).

Additionally, our new system upgrades make it easier for you to do business with us. These benefits include:

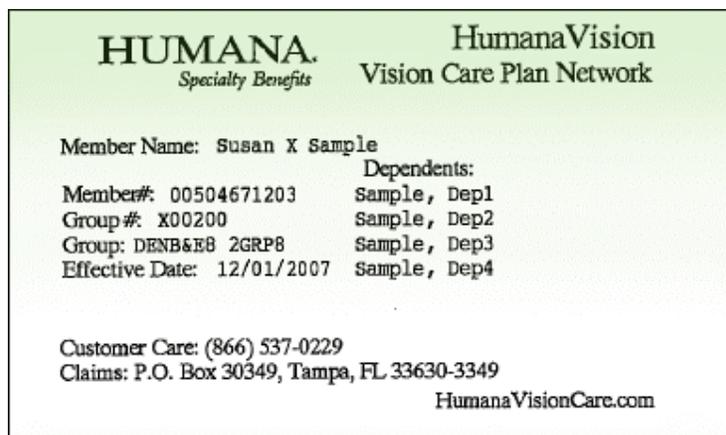
- ◆ The ability to have payments deposited directly into your checking or savings account. No hassles with checks or mail. Your deposit is strictly confidential. No other transactions may occur.
- ◆ Notification of direct deposit payments and electronic Explanation of Benefits (EOB) by email. Receiving your EOB electronically means faster billing reconciliation for you.
- ◆ Filing claims for examination and contact lens transactions directly from our Website.

You will soon have the ability as well, to file exam and eyeglass materials claims electronically through our partners at VisionWeb.

Your portal to web access remains the eye care professional section at **MyCompBenefits.com**. A short tutorial to help you get started with electronic claims is now available there. Once you log on, select "How to file a claim (PDF)" and follow the links to learn how easy it is to submit your claims electronically. If you are not currently registered at **MyCompBenefits.com**, please take this opportunity to do so. We believe you will be pleased with these new time-saving features.

As questions arise, call our professional relations experts at 1-866-374-8805 or email your request to: [professional.relations@compbenefits.com](mailto:professional.relations@compbenefits.com).

We value our relationship with you and we are committed to providing you with exceptional customer service for many years to come.



# Have claims paid faster through Direct Deposit

We've made it easier for you to do business with us. You can now receive your Explanation of Benefits (EOB) electronically and streamline your claims payments by using direct deposit.

## Benefits include:

- › Receiving your EOB electronically means faster billing reconciliation for you
- › Notification of direct deposit payments and electronic EOB by email
- › Payments deposited directly in your checking or savings account. No hassles with checks or mail!
- › Your deposit is strictly confidential and secure; no other transactions may occur.

It's simple to enroll. Complete the authorization form below and return it to:

**Professional Relations Dept., PO Box 30349 Tampa, FL 33639 or fax to 866-454-0070.**

Please include a voided check for direct deposit. If you already have direct deposit and want to receive your EOB electronically, complete boxes 1 and 3 only.

## Authorization form for direct deposit and explanation of benefits (EOB)

### Box 1 - Provider information

Provider name(s) \_\_\_\_\_

Tax ID number \_\_\_\_\_ Practice name \_\_\_\_\_

Provider email address \_\_\_\_\_

Contact name \_\_\_\_\_ Contact phone number \_\_\_\_\_

### Box 2 - Direct deposit authorization

Name of bank \_\_\_\_\_

Account type (check one)  checking  savings

Account number \_\_\_\_\_ Routing number \_\_\_\_\_

*I authorize CompBenefits Corporation to credit my account with this depository information*

Provider signature \_\_\_\_\_

### Box 3 - EOB delivery (check your choice)

I would like to receive my EOBs electronically and will receive an email notification when the EOB is available.

I would like to receive my EOB by mail.

Provider signature \_\_\_\_\_

**HUMANA**<sup>®</sup>  
*CompBenefits*